



PPS

Practical Problem Solving

A robust and methodical approach to identifying and eliminating problem re-occurrence by resolving the root cause in a timely manner.

Aimed at

Production managers, supervisors, operators and team leaders with relevant support functions.

Needs/issues

On most production lines problems go undetected or ignored for someone else to deal with at the end of the process.

A system is needed to address and get to the root cause of problems quickly to protect the customer.

Outputs

Problem identification and clarification by definition.

Direct and root cause identification drives effective countermeasures.

Allocation of actions set over an agreed time period.

Simple paperwork tracking systems drive an effective approach.

Benefits

Improved business metrics for safety, quality, cost, delivery and people contribution.

Customer protection promotes satisfied customers.

Identifies opportunities to improve the business.

Creates an army of problem solvers in the business.

Phase or stage

Strategic - after basic Lean foundation training promotes standardisation.

Tactical - to focus on and eliminate known problems hurting the business.

Timings

Initial training includes practical workshop 5 days -10 days.